

THE COMFORT CLUB

BROUGHT TO YOU EXCLUSIVELY BY

CHINO HEATING & COOLING, INC.

Your

Safety, Efficiency & Comfort Provider

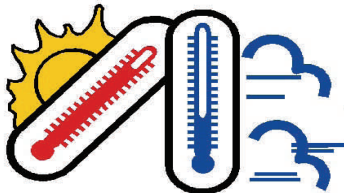
Since 1980

Maintenance Program



Chino Heating & Cooling, Inc.

Heating



Air Conditioning

Since 1980

928 636 2955

SILVER PLAN

Two Planned Maintenance Heating & Cooling

Our Inspections and Checks include the following:

Proper voltage	Fan limit switch	Motors
Proper refrigerant	Condensate drain	Burners
Indoor coil	Contacts and relays	Electric strip heaters
Heat exchanger	Blower assembly	Vibration noise
Electrical connections	Visible leaks	Standard thermostat
Clean condenser	Filters	Condensate pump
Pulleys and belts	Safety of system	

10% Off Diagnostic Call

10% Off Overtime Diagnostic Call

Receive \$25.00 credit each consecutive year on account up to \$250.00 toward the purchase of a new system (ask for details)

Priority Emergency Service

We service our policy customers FIRST!

**CHC Labor Warranty for Sixty Days
to repair unit or replace parts**

**15% Discount on all parts-based on our current
Published price list.**

GOLD PLAN

Two Planned Maintenance Heating & Cooling

Our Inspections and Checks include the following:

Proper voltage	Fan limit switch	Motors
Proper refrigerant	Condensate drain	Burners
Indoor coil	Contacts and relays	Electric strip heaters
Heat exchanger	Blower assembly	Vibration noise
Electrical connections	Visible leaks	Standard thermostat
Clean condenser	Filters	Condensate pump
Pulleys and belts	Safety of system	

**25% Off Diagnostic Call
25% Off Overtime Diagnostic Call**

Receive \$50.00 credit each consecutive year on account up to \$500.00 toward the purchase of a new system (ask for details)

Priority Emergency Service

We service our policy customers FIRST!

**CHC Labor Warranty for Six months
to repair unit or replace parts.**

**25% Discount on all parts based on our current
Published price list.**

THE COMFORT CLUB

PLATINUM PLAN

Two Planned Maintenance Heating & Cooling (Systems must qualify)

Our Inspections and Checks include the following:

Proper voltage	Fan limit switch	Motors
Proper refrigerant	Condensate drain	Burners
Indoor coil	Contacts and relays	Electric strip heaters
Heat exchanger	Blower assembly	Vibration noise
Electrical connections	Visible leaks	Standard thermostat
Clean condenser	Filters	Condensate pump
Pulleys and belts	Safety of system	

50% Off Diagnostic Call

50% Off Overtime Diagnostic Call

Receive \$75.00 credit each consecutive year on account up to \$750.00 toward the purchase of a new system (ask for details)

Priority Emergency Service

We service our policy customers FIRST!

**CHC Labor Warranty for One Year
to repair unit or replace parts.**

**50% Discount on all parts-based on our current
Published price list.**

**Save 10% on our System Enhancements
See our System Enhancement Brochure**

For All Plans:

The compressor, heat exchanger, coils or electric heat elements will be replaced at no charge only when covered by manufacturer's labor warranty. If out of warranty there will be a charge. Humidifiers, electronic air cleaners, programmable thermostats, heat comfort controls, all types of dampers and other accessories are not included in the policy except when specifically stated.

ACCESSORY COVERAGE

The following accessories can be covered for an additional cost:

Humidifiers Programmable Thermostats UV Lights
Electronic Air Cleaners ERV Other ...

Accessories add to contract, \$40 each

exception UV Lights (single bulb only) - \$115



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PEACE OF MIND: Automatic, periodic inspection, lubricating, adjusting and cleaning of your heating and cooling system keeps it running at peak, trouble free efficiency. Potential problems are spotted before they can cause trouble.

TRAINED TECHNICIANS: Competent, trained, dependable staff of experts will perform service on your equipment when necessary. Our technicians are trained and certified by the leading manufacturers in our industry.

PREFERRED TREATMENT: Should you need emergency service, our PREFERRED SERVICE POLICY customers are given PREFERRED treatment when they do have a problem. We service our POLICY holders first.

PLANNED BUDGET: Fixed cost allows budgeting in advance for maintenance service, labor and parts. One charge, NO hidden expenses.

LONGER PRODUCT LIFE: A known fact that regular maintenance and service on mechanical equipment prolongs its life, It also keeps the equipment at peak efficiency.

SAFETY: Periodic maintenance insures units to be operating safely.

CHOICE OF PROGRAM: You select the POLICY that best suits you and your equipment. Select from the three different PLANS listed.

SERVICE YOU CAN TRUST: Our highly trained staff of experts know their business. Feel at ease knowing that Chino Heating & Cooling has made major investments in training, tools, radios, trucks, and computers to assure our PREFERRED SERVICE POLICY customers prompt and efficient service at a minimum cost.

SERVICE PLAN PRICES

(PRICES DUE NOT INCLUDED SALES TAXES)

SILVER	GOLD	PLATINUM
1st System \$157	1st System \$253	1st System \$336
2nd System Additional \$136	2nd System Additional \$232	2nd System Additional \$304
3rd System Additional \$136	3rd System Additional \$232	3rd System Additional \$304

TERMS AND CONDITIONS

It is mutually agreed that this policy covers only electrically operated units inside the equipment and does not cover electrical or plumbing work beyond the units or work required due to the negligence or misuse of the equipment or because of fire, flood, acts of God, sabotage of gas or water supply or damage caused by freezing or circumstances beyond our control.

Chino Heating and Cooling reserves the right to reject any policy if an inspection by our service technician finds the equipment is in such condition that service will be unsatisfactorily to both parties. The equipment must be brought up to industry standards at the customers expense before acceptance of policy at the time of the first maintenance check.

Chino Heating and Cooling shall not be responsible for system design or performance in maintaining design conditions except through failure through equipment covered herein.

All service will be performed during the working hours Monday-Friday 8:00 AM - 5:00 PM, All maintenance checks will be scheduled during normal working hours.

Emergency service available 7 days a week. Certain locations require additional trip charge.

It shall be the discretion of Chino Heating and Cooling to repair or replace defective material and parts. In the event any or all of the equipment is not, in our opinion, economically repairable, Chino Heating and Cooling will quote the replacement cost. Until replacement has taken place no further service will be performed.

The customer can not assign or transfer this agreement without the prior written consent of Chino Heating and Cooling. (25.00 transfer fee applies).

Any changes, adjustments or repairs made by others, unless authorized or approved by Chino Heating and Cooling in writing, shall terminate obligation hereunder.

Chino Heating and Cooling will not be required to furnish, with out extra cost, any items of material, labor or equipment which are recommended or required by local code regulations, insurance companies, Government, State, Municipal or other authorities

Unnecessary nuisance calls beyond the scope of this contract will be charged and paid for by the purchaser at the prevailing service rates. Example: Fuses, Dirty Filters, Disconnects, Manual Reset Switches, etc.

Chino Heating and Cooling will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that Chino Heating and Cooling shall in no event be liable for damage or loss caused by delay or any loss arising out of performance of this agreement.

All inspections vary depending on manufactured specifications

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